

What To Do In Emergency

(e.g. hostage situation, use of weapons or firearms)

Alarm is given by acoustic signal and telephone text display:

DANGER! Stay in the room!

(lift the receiver to delete text)

1. Don't panic

2. Hide / Seek shelter

- Don't expose yourself to danger unnecessarily.
- Groups should stay together.
- Close all doors and lock them if possible.
- Stay under cover until the all-clear signal is given.
- Stay away from windows and doors.
- Wait.
- Only open to the police.

3. Make an emergency call: **9-11 11 (Uni)** or **112 / 110**

- Explain situation (give as many details as possible)
- Who are the attackers?
- Describe attackers / clothing / do you know their name(s)?
- Where did the incident occur (building, level, room number)?
If on open ground, describe points of reference, landmarks.
- Has there been shooting? If so, how often?
- What steps have already been taken?
- Number of injured persons.
- **DO NOT HANG UP** or leave number to be called back

If possible without exposing yourself to danger:

4. Warn others

- Avoid provoking the attacker(s).
- Leave all intervention to the police.

5. If possible, give first aid

- until rescue forces arrive on the scene.

REMEMBER: **Help for victims has first priority**
Protection of persons before protection of property