



# 1<sup>st</sup> Crowdworking Symposium



#### WELCOME

Dear participants,

We cordially welcome you to the **1**<sup>st</sup> **Crowdworking Symposium** at the University of Bremen.

This program will give you some information about the different parts of the conference. The symposium will start on July 4, 2019, at 1:30 pm and the conference language will be English, as we have international presenters and listeners. Each presenter has 30 minutes, which includes **15-20 minutes for presentation**, 5 minutes for comments by a **discussant** and 5 minutes Q&A.

We invite all active participants to a **conference dinner** at the restaurant **La Fattoria**. Before and after the keynote speech by Prof. Dr. Jan Marco Leimeister (University of St. Gallen) there will be a possibility to get in touch with other academics, practitioners, and regulators.

We are looking forward to interesting papers and an exciting conference.

Kind regards,

Prof. Dr. Lars Hornuf

#### **Contact**

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#### **ABOUT THE CROWDWORKING SYMPOSIUM**

The Crowdworking Symposium is an annual event that was initiated by Prof. Dr. Lars Hornuf. On July 4-5, 2019 it will for the first time take place at the University of Bremen.

The symposium offers academics and practitioners a platform to exchange ideas about the latest developments in crowd work as well as for networking. Moreover, it is a forum meant to inform legislators on the European and national level on a scientific basis with regard to new legislative proposals or legal reform projects. Each year we define a research focus, which addresses crucial topics regarding crowdsourcing, crowd work, cloud work, gig work, online freelancing, and other forms of on-demand labor from an interdisciplinary perspective.

In 2019, the topic of the symposium is "Understanding Digital Labor Markets." Several workshops provide scholars with the opportunity to present their academic research. As this year's keynote speaker, we welcome Prof. Dr. Jan Marco Leimeister, who is a professor of information systems and director of the Institute for Information Management at the University of St. Gallen. In his keynote speech, he will talk about: Understanding a New Type of Digital Labor: How the Nature of Work Affects Satisfaction and Identification Among Crowd Workers.

Keynote Speaker
Jan Marco Leimeister
(University St. Gallen)

12 Paper Presentations 6 with Discussants

Discussion with Academics, Regulators, and Practitioners

# PROGRAM OVERVIEW

# THURSDAY, 4th JULY 2019

	Location: Cartesium, Rotunde
13:30 - 14:00	Arrival and Registration
14:00 - 14:15	Welcome Address
14:15 - 15:45	Presentations 1-3 New Work Environments
15:45 - 16:15	Coffee Break
16:15 - 17:45	Presentations 4-5 Platform Work and Social Security
17:45 - 18:15	Coffee Break
18:15 - 19:15	Keynote Speech
20:00 - 22:00	Conference Dinner

# FRIDAY, 5th JULY 2019

	Location: Cartesium, Rotunde
9:00 - 10:30	Presentations 7-9 Incentives and Crowd Behavior
10:30 - 11:00	Coffee Break
11:00 - 12:30	Presentations 10-12 Fairness and Crowd Behavior
12:30 - 13.30	Farewell Sandwiches
13:30 - 14.30	Meeting of DFG Research Group

#### **DETAILED PROGRAM**

#### THURSDAY, 4th JULY 2018

# Arrival and Registration 13:30 - 14:00

Welcome Address 14:00 – 14:15

Prof. Dr. Jochen Zimmermann (Dean Faculty of Business Studies and Economics, University of Bremen)

#### Presentations 1 - 3 New Work Environments

14:15 - 15:45

### Commitment Satisfaction and Health Among German Crowdworkers:

#### First Findings of the Paderborn-Bielefeld Survey

Prof. Dr. Martin Schneider (University of Paderborn)

#### **Crowdworking and Data Privacy**

Dr. Sonja Mangold (*University of Bremen*)

Co-author: Prof. Dr. Lars Hornuf (University of Bremen)

#### Crowdsourced Innovation: How Community Managers Affect Crowd Activities

Prof. Dr. Lars Hornuf (University of Bremen)

Co-author: Jun.-Prof. Sabrina Jeworrek (Halle Institute for Economic Research)

# Presentations 4 - 5 Platform Work and Social Security

16:15 - 17:45

#### Platform Work and its (Regulatory) Effects for Social Security

Prof. Dr. Paul Schoukens (Catholic University of Leuven and Tilburg University)

#### **Unemployment and Online Labor**

Olga Slivkó, PhD (ZEW – Leibniz Centre for European Economic Research)

Co-author: Kathrin Borchert, Jun.-Prof. Dr. Matthias Hirth (*University of Würzburg*), Ass.-Prof. Dr. Michael Kummer (*Georgia Institute* of *Technology and ZEW*), Ass.-Prof. Dr. Ulrich Laitenberger (Télécom ParisTech), Dr. Steffen Viete (*ZEW – Leibniz Centre for European Economic Research*)

Coffee Break	17:45 - 18:15
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Keynote Speech 18:15 – 19:15

#### **Understanding a New Type of Digital Labor:**

How the Nature of Work Affects Satisfaction and Identification Among Crowd Workers

Prof. Dr. Jan Marco Leimeister (University St. Gallen)

Conference Dinner at La Fattoria 20:00 – 22:00

#### Presentations 7 - 9 Incentives and Crowd Behavior

09:00 - 10:30

Chair: Prof. Dr. h. c. Monika Schlachter (IAAEU and Trier University)

#### Incentivized Ratings on Crowdworking Platforms: Committing and Motivating Expert Freelancers

Paul Hemsen (University of Paderborn)

Discussant: Eliza Stenzhorn (University of Bremen)

# Talent, Incentive, Crowd-Platform Conceptual Framework: Explaining the Nature and Market Process of Digital Labor

Prof. Yea-Huey Su, PhD (National Central University Taiwan)

Co-author: Prof. Ming-Hone Tsai, PhD (National Central University Taiwan)

Discussant: Prof. Dr. Lauri Wessel (University of Bremen)

#### Feels Like a Good Task - The Role of Affect on Task Design and Satisfaction in Crowdwork

Julian Schulte (University of Bielefeld)

Co-author: Prof. Dr. Günter W. Maier (University of Bielefeld)

Discussant: Lisa Nagel (University of Bremen)

Coffee Break 10:30 – 11:00

#### Presentations 10 - 12 Fairness and Crowd Behavior

11:00 - 12:30

Chair: Prof. Dr. Lars Hornuf (University of Bremen)

#### Scope for Design of Digital Work in Production, Logistic and Trade - Action and Support Concepts

Prof. Dr. Vera Hagemann (*University of Bremen*)

Co-author: Michael Klumpp (FOM University of Applied Sciences Essen), Jun.-Prof. Dr. Caroline Ruiner (Trier

University), Thomas Neukirchen und Dr. Marc Hesenius (University of Duisburg-Essen),

Discussant: Prof. Dr. Florian Johannsen (University of Applied Science Schmalkalden)

#### Mining Crowdsourcing Challenges from Workers' Discussion Forums

Zahra Nouri (*University of Paderborn*)

Co-author: Jun.-Prof. Henning Wachsmuth (University of Paderborn), Prof. Dr. Gregor Engels (University of

Paderborn)

Discussant: Prof. Dr. Martin Möhrle (University of Bremen)

#### **Crowdworking and Perceived Fairness**

Sandra Kawalec (University of Hohenheim)

Co-author: Prof. Dr. Sabine Pfeiffer (FAU Erlangen-Nürnberg), Maximilian Held (FAU Erlangen-Nürnberg),

Verena Held (FAU Erlangen-Nürnberg)

Discussant: Prof. Dr. Vera Hagemann (University of Bremen)

Farewell Sandwiches	12:30 - 13:30
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Meeting of DFG Research Group	3:30 - 14:30
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#### **LIST OF PARTICIPANTS**

Bodes Julia University of Bremen
Dahlheuser

Björn University of Bremen
Demirel Nazife University of Bremen

Giard Nicole, Dr. University of Bielefeld and Paderborn Goerke Laszlo, Prof. Dr. Trier University, IAAEU, IZA and CESifo Grimm Tobias, Dr. Deutsche Forschungsgemeinschaft

HagemannVera, Prof. Dr.University of BremenHeinemannAndré, Prof. Dr.University of BremenHemsenPaulUniversity of PaderbornHerzogDustinUniversity of BremenHillebrandtKirstenUniversity of Bremen

Hirth<sup>□</sup> Matthias, Jun.-Prof. Dr. TU Ilmenau

Hornuf Lars, Prof. Dr. University of Bremen, MPI for Innovation and Competition, CESifo

Johannsen<sup>™</sup> Florian, Prof. Dr. University of Applied Science Schmalkalden

Kawalec<sup>□</sup> Sandra University of Hohenheim Kück<sup>□</sup> Theresa University of Bremen Kristina, Prof. Dr. Klein University of Bremen Leimeister<sup>□</sup> Jan Marco, Prof. Dr. University St. Gallen Kolbe Sebastian, Prof. Dr. University of Bremen Mangold

□ Sonja, Dr. University of Bremen Möhrle Martin, Prof. Dr. University of Bremen Nouri<sup>□</sup> Zahra University of Paderborn Nagel<sup>□</sup> Lisa University of Bremen

Pfeiffer Sabine, Prof. Dr. Friedrich-Alexander University Erlangen-Nürnberg

Rieth Michèle University of Bremen Runschke<sup>□</sup> Benedikt WifOR Institute Rust<sup>□</sup> Ursula, Prof. Dr. University of Bremen Schlachter-Voll<sup>®</sup>Monika, Prof. Dr. Dr. h.c. Trier University and IAAEU Schlicher<sup>12</sup> University of Bielefeld Katharina Schneider

■ Martin, Prof. Dr. University of Paderborn Paul, Prof. Dr. Catholic University of Leuven Schoukens Schulte<sup>□</sup> Julian University of Bielefeld

Slivkó<sup>©</sup> Olga, PhD ZEW – Leibniz Centre for European Economic Research

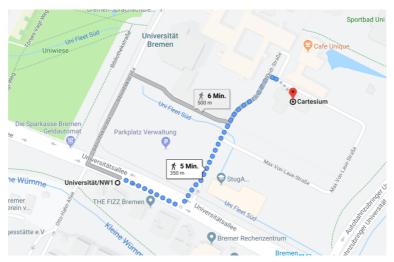
Stenzhorn<sup>□</sup> Eliza University of Bremen

Su<sup>®</sup> Yea-Huey, Prof., PhD National Central University Taiwan

VölkerinkMichaelUniversity of BremenWessel™Lauri, Prof. Dr.University of BremenZimmermannJochen, Prof. Dr.University of Bremen

Registered for the conference dinner.





# Venue

University of Bremen, Cartesium (Rotunde), Enrique-Schmidt-Straße 5

# **Hotel Recommendations**

The following two hotels are next to the conference venue:

# **7THINGS**

**ATLANTIC Hotel Universum Bremen** 

# **Conference Dinner**

The conference dinner will take place at the restaurant **La Fattoria** (Wachmannstraße 52). Tram line 6 brings you directly there (exit station "Brahmsstraße").

### **Travel by Plane**

You pay about 24 euro for the onward journey from Bremen airport (BRE) to the University of Bremen by taxi. Line 6 runs from the airport via the central station directly to the university. From "Universität/NW1" it is only about 100 meters to the conference venue.

# **Travel by Train**

Bremen can be reached via numerous national and international train connections as well as by InterCity Express (ICE), InterCity (IC), EuroCity (EC) and by InterRegio. Leave the station in direction south (city center). Taxis and trams leave directly from the station forecourt. You pay about 15 euro for the onward journey by taxi to the University of Bremen. It is cheaper by tram: Take line 6 towards "Universität," until "Universität/NW1." From there, it is only about 100 meters to the conference venue.

# Travel by Car

When coming from highway A1, change at the Bremer Kreuz onto the A27 in the direction of Bremen-Bremerhaven. Leave the A27 at exit "Universität / Horn-Lehe" and drive in the direction of "Centrum / Universität." Ample parking is available on the campus and in the University Technology Park. There is a charge for parking lots on the campus. The fee (1.00 euro per day on the outer surfaces and 1.50 euros per day in the underground car park) has to be paid at the entrance. You can pay in cash (have the right amount ready; not all machines give change) or with a money card.

# Travel by Bus or Tram

The University of Bremen can be reached by bus and tram, provided by Bremer Straßenbahn AG (BSAG). The site plan shows the location of stops in the campus area. The stations closest to the conference venue are "Lise-Meitner-Str." and "Universität / NW1." The following lines stop at the University: 6, 21, 22, 28, 31. Line 6 runs from the airport via the central station directly to the university. From "Universität/NW1" it is only about 100 meters to the conference venue.

