

FLYLINE is looking for you as a



Customer Service Agent Airline (f/m/d) multilingual

As a 100% owned subsidiary of British Airways Plc., we have taken a leading position in the field of customer service for the airline and tourism industry for more than 20 years. Over 400 employees, from more than 50 nations, provide excellent customer service in 9 languages worldwide.

Your key responsibilities

- Telephone customer service
- Reservation and selling of flights / journeys
- Service and consultation regarding flights, including assisting travel agencies and frequent flyers within the framework of a customer loyalty program
- Handling of administrative back office tasks

Your profile

- Very good English language skills as well as skills in another European language, both oral and written
- A high degree of service orientation, commitment and enjoy dealing with customers
- The ability to concentrate and the power of comprehension
- Good PC user skills

Our offer

- An outstanding atmosphere within an international team
- Extensive job training for your best possible preparation
- Further education for your, and our, future development
- Free public transport to ensure a stress-free way to work
- Many discounts available on your private journeys
- Offers around healthcare and leisure activities to optimize your work life balance
- Long-term shift planning and flexible working time models

The employment contract is initially restricted to 2 years.

We are looking forward to your online application on jobs.flyline.de or via email to hr@flyline.de



Questions regarding this job?
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